



The Aspen - Zero Gravity 3D/4D Massage Chair

IZ-8760



iZen by Innovative

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Thank you for your purchase of this product. Before using, please read this USER MANUAL carefully, and pay special attention to the safety precaution to ensure proper operation and use.

Please keep this USER MANUAL properly for further reference.





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▶ SAFETY PRECAUTIONS

Safety Precautions

- ▶ Before using, please read this “SAFETY PRECAUTIONS” carefully to ensure proper operation.
- ▶ The following “SAFETY PRECAUTIONS” is of great help to your correctly use of this massage chair.
- ▶ To clearly indicate the degrees of danger and damage, the classes of accidents caused by incorrect use are classified into “WARNING” and “CAUTION”, instructions marked as followings should be strictly followed:




	WARNING	Improper operation may cause injury to users.
	CAUTION	Improper operation may cause users injury or product damage.
		Forbidden. Specific instruction will be indicated in the diagram drawings.(E.g, the left drawings means disassembly is not allowed.)
		Compulsory Specific instruction will be indicated in the diagram drawings.(e.g, the left drawings means to disconnect the power plug)

WARNING

	COMPULSARY	<p>We recommend that those with any of the following conditions should consult a doctor before using.</p> <ol style="list-style-type: none"> 1. Those who are using electronic medical instrument imbedded in the body, such as cardiac pacemaker etc. 2. Those that are being treated by doctors, especially those who feel uncomfortable. 3. Those who are malignant tumor patients, heart disease patients, acute patients. 4. Women who are pregnant or menstruating. 5. Those with osteoporosis or fracture spine. 6. Those with skin disease or those whose skins are injured. 7. Those whose body temperature is over 38 degrees (Febrile Phase).
	PROHIBITED	<p>Do not allow the mentally disabled to use the chair alone. (It is OK under supervision)</p> <p>Do not allow children play on massage chair.</p> <p>Do not allow more than one person to use this massage chair at a time.</p> <p>If the power cord or power plug becomes damaged in any way you must disconnect from the mains supply immediately and consult an authorized service engineer for repair or replacement.</p> <p>Do not damage, process, excessively bend, pull hard, twist or knot power cord.</p> <p>Juveniles are not allowed to use this product.</p>
	NO DISASSEMBLY	<p>Anyone else, except maintenance personnel specified by our company, should not disassemble, maintain, or remodel this massage chair. If any problem, please contact local dealer immediately.</p>

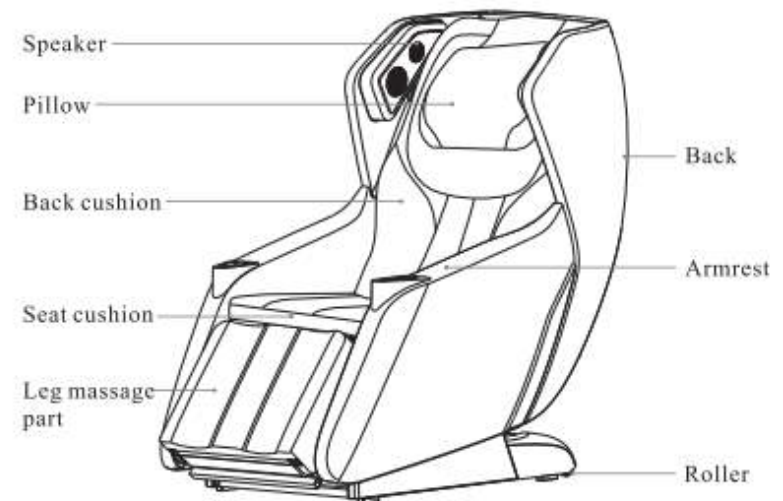
SAFETY PRECAUTIONS

CAUTION

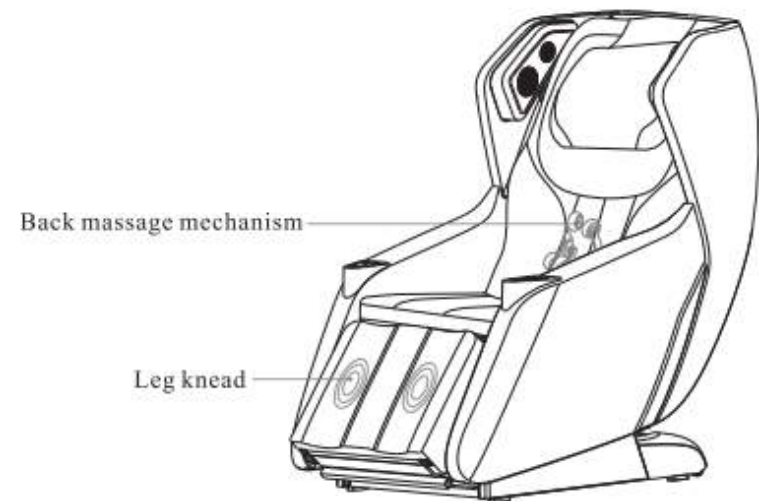
 COMPULSARY	<ul style="list-style-type: none"> • Please do not continuously use the massage chair over 20 minutes, and it is limited to massage a particular part of body in 5 minutes. • Please put the massage chair on flat ground for use. • When adjusting the legrest or backrest, please do not exert excessive force on it; in addition, keep children and pets well clear. • When removing power plug, please hold the insulation plug, do not pull power cord. • Please do not use the power supply that is beyond the specified electric voltage, as this may cause fire disaster or damage massage chair. • Before using, please uncover the back cushion to check whether backrest or fabric is damaged; if damaged, please stop using this massage chair immediately, and contact franchiser for repair immediately. • Please do not operate the controller with damp hands, and do not put heavy objects on controller. • Only people less than 120kgs are acceptable. • Please do not use other therapeutic equipments together with this massage chair. • During use, if you feel uncomfortable, please stop use immediately and consult your doctor. • This massage chair is designed and intended for non commercial household use only, do not use the massage chair for medical treatment. • The massage chair is equipped with heating function, so people who are insensitive to heat must use it carefully. • Always switch off power and remove the plug from the mains socket immediately after use and before cleaning.
 PROHIBITED	<ul style="list-style-type: none"> • To avoid causing discomfort, do not use the massage chair immediately after meals. • Do not fall into sleep on massage chair, when the massage chair is working. • Do not use the massage chair when you are drunk or feel bad. • If the upholstery becomes dirty, please use only known good quality leather cleaner, do not use chemical cleaners, petrol or detergents etc, and do not spray pesticide on it. • Do not sit on backrest, legrest, or armrest to avoid accidental injury or machine fault. • Please do not smoke while using the massage chair.
 REMOVE PLUG	<ul style="list-style-type: none"> • Before maintenance, please pull out power plug. In addition, please do not insert or unplug the power plug with damp hands, to avoid electric shock. • When the massage chair is not in use, please switch off power and remove the plug from socket. When power is off, please cut off power supply immediately and pull out the power plug from socket.

NAME AND FUNCTION OF EACH COMPONENT

External structure

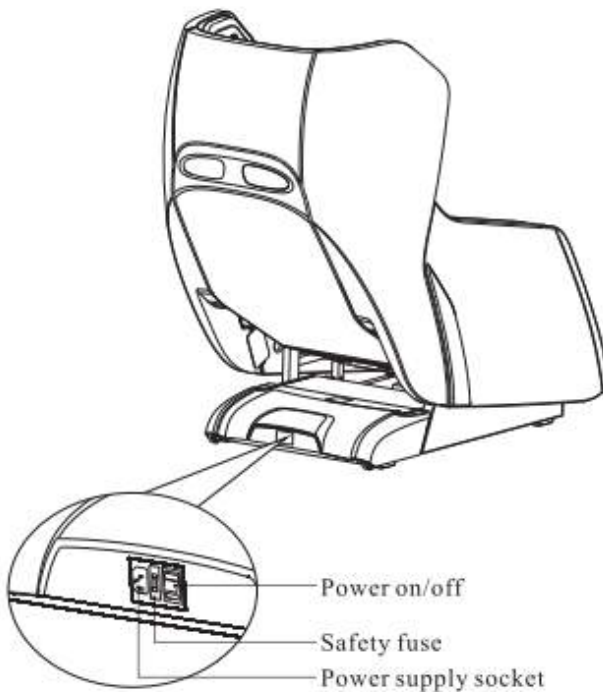


Internal structure



▶ NAME AND FUNCTION OF EACH COMPONENT

Power box

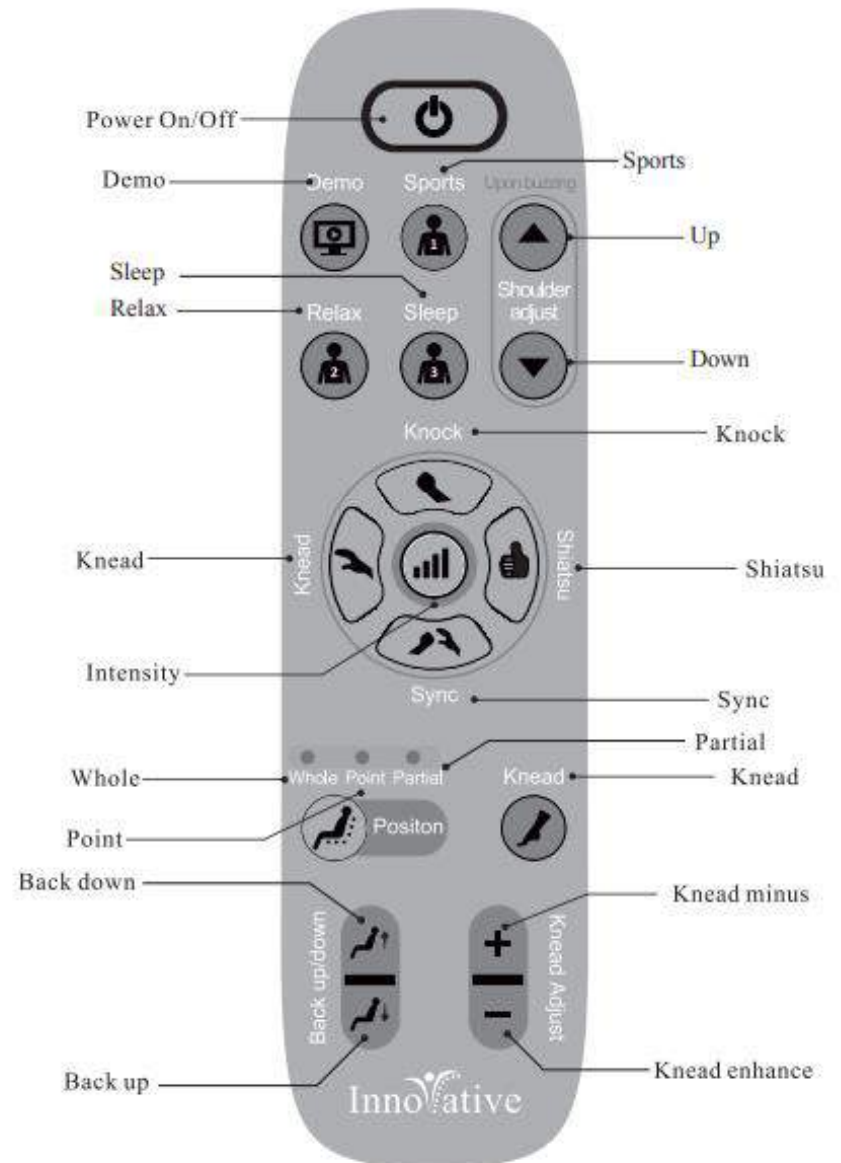


⚠ Caution

- ▶ Do not let children play on the chair in case that accident happens due to the power supply box.
- ▶ Please power off the chair and unplug the chair from the power supply socket after the massage finishes
- ▶ Do not use the chair under thunders in rainy days.
- ▶ Please power off the chair and unplug the chair from the power supply socket when the chair is not in use, so that children won't accidentally get the chair started.
- ▶ Please store the chair if it is not in use for a long time.







▶ NAME AND FUNCTION OF EACH COMPONENT






Controller









▶ NAME AND FUNCTION OF EACH COMPONENT

Instruction of Controller

-  **Power On/Off button**
 - ▶ When power is on, click this button and display screen is lightened, then click up/down button to start the massage. Click this button again to turn off all functions. (Notice: It will turn off automatically without starting any function in 60 seconds. The default working time is 20 minutes.)
-  **Demo button**
 - ▶ Under standby mode, press the button into quick demonstration function. (Show all the functions)
-  **Sports**
 - ▶ Press this button to start the "Sports" massage while the chair is powered on.
-  **Relax**
 - ▶ Press this button to start the "Relax" massage while the chair is powered on.
-  **Sleep**
 - ▶ Press this button to start the "Sleep" massage while the chair is powered on.
-  **Shoulder position adjustment**
 - ▶ Under manual and point mode, press UP/DOWN to adjust the position of point massage.

-  **Knock button**
 - ▶ Under standby mode, press the button into knock massage function.
-  **Knead button**
 - ▶ Under standby mode, press the button into knead massage function.
-  **Sync button**
 - ▶ Under standby mode, press the button into sync massage function.
-  **Shiatsu button**
 - ▶ Under standby mode, press the button into shiatsu massage function.
-  **Intensity button**
 - ▶ Under knock/knead/Sync mode, pressing the button can choose low/middle/high different strength in circle.

▶ NAME AND FUNCTION OF EACH COMPONENT

-  **Back up button**
 - ▶ Press this button to move up the backrest to a suitable position.
-  **Back down button**
 - ▶ Press this button to move down the backrest to a suitable position.
-  **Position**
 - Whole button**
 - ▶ In manual mode, press this button to open the backrest whole massage function.
 - Partial button**
 - ▶ In manual mode, press this button to open the backrest partial massage function.
 - Point button**
 - ▶ In manual mode, press this button to open the backrest point massage function.
 - ▶ In point mode, keep press "▲" button, massage mechanism will go up. Keep press "▼" button, the massage mechanism will go down.
-  **Knead button**
 - ▶ In standby mode, press this button to turn on or turn off the knead massage function.
-  **Knead intensity minus button**
 - ▶ When knead function is on, press this button to reduce knead intensity.
-  **Knead intensity enhance button**
 - ▶ When knead function is on, press this button to increase knead intensity.

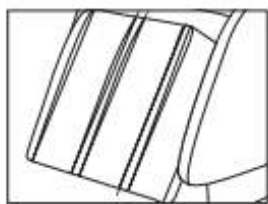
Tips

- ▶ The controller is paired with the massage chair before leaving the factory. If it can't be connected with the chair, please pair again: After the controller and massage chair are powered on, press the buttons "On/Off" and "Demo" together of the controller for 2 second. When the massage chair is making a Di Di sound, it means the pairing is done.
- ▶ When the shoulder is being detected, the buzzer will give a "beep, beep" prompt tone, at this time, you can adjust the position of the mechanism by pushing the UP and DOWN keys.

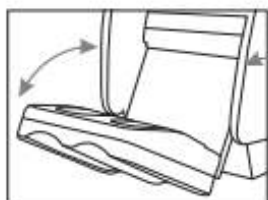
► PREPARATION BEFORE USING

Calf massage parts adjustment

- Calf massage parts can be adjusted, the front for the calf knead, the back of the foot knead function, as shown below.



Front : Calf knead



Back: foot knead



- When using the foot massage, press the illustration to pull the calf massage component out to about 100 degrees.

⚠ Caution

- Do not put other items in the calf massage parts during resetting to avoid handling the massage parts.
- Do not apply excessive pressure to the calf massage parts to avoid operating the parts.

► PREPARATION BEFORE USING

Installation method

(It's suggested that more than two people move chair)

Step 1:

- Unpack the cartons, take out massage chairs assembly and other parts and check all accessories with packing list.



Step 2: Other accessories

- Connecting power cable plug to relevant socket, then power on, and turn on chair, then you can use it.



⚠ Caution

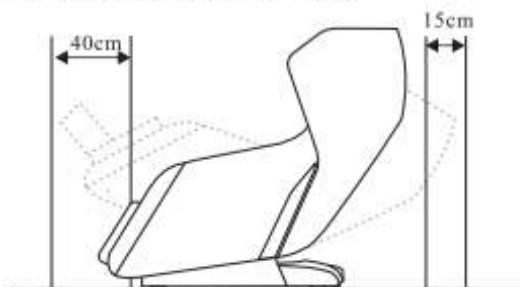
- Please make power cable straighten out when using chairs, in order to avoid power cable being stuck or broken.

► PREPARATION BEFORE USING

Installation position

Safety distance for the periphery of massage chair.

- Please make sure there is adequate space for installation this product:
Back: minimum 15cm from the wall or any other blocks;
Front: minimum 40cm from any blocks;
- In order to prevent from signal interference, please keep at least 1m away from the TV, radio and other video and audio devices.



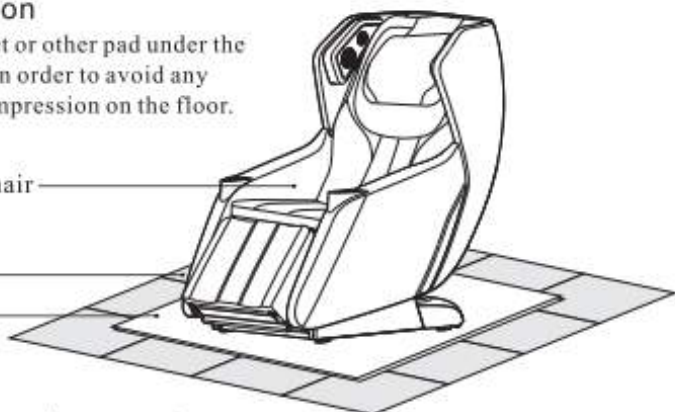
Floor protection

- Please put carpet or other pad under the massage chair, in order to avoid any unpredictable impression on the floor.

Massage chair

Floor

Carpet



Surrounding environment



Keep the massage chair away from damp places (for example: bathroom) to avoid electric leakage.



Keep the massage chair away from high temperature sources (for example: stove) to avoid fire or damage to leather material.

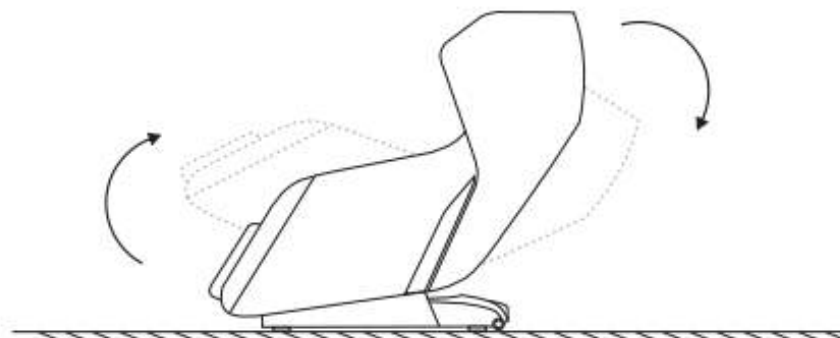
Grounding

This massage chair belongs to Level One electrical appliance, make sure to use three-core power supply socket and to guarantee the ground wire connected to the power supply socket has obtained good ground connection to avoid electric leakage, electric shock and some other negative effect during use.

► PREPARATION BEFORE USING

Massage chair commissioning

- Before commissioning, please make sure there is enough space around the chair. Then use the controller to recline down the chair backrest to the limit position, rise up the legrest to the highest position and stretch out to the limit length.
- Testing all functions work normally, then power off the chair, return back to original position.
(How to select the program, please refer to Controller instruction)



Caution

- Do not put fingers or any other objects into the gap between the seat and legrest.
- When adjusting up and down angles of the backrest and legrest, please make sure there is no obstacle around the massage chair.

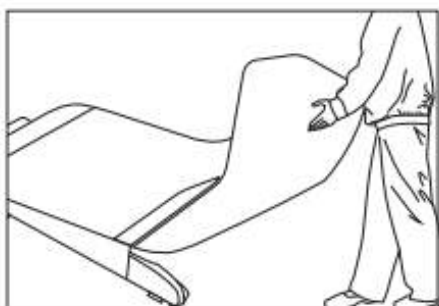
Before sitting in the chair

- Make sure the legrest is well installed.
- Make sure the chair is in original position, if any part is not in initial position, please power on/off again to make the whole chair go back to original position.

▶ PREPARATION BEFORE USING

Move method

- ▶ There are moving rollers at the bottom of the chair.
- ▶ Raise the back to the highest point.
- ▶ Switch off and plug out the chair.
- ▶ Lift the front part of the chair as showed in the figure(one person raise the front part via holding moving holder, another person push the chair when holding the top of the chair) , move the chair by the rollers.



⚠ Caution

- ▶ Don't move it when there is people in it.
- ▶ Don't use the armrest while moving the chair, only hold the moving holder in the back and front

Turn on power supply

- ▶ Plug the power cord into three core socket with well grounding.
- ▶ Tun on the power switch on the bottom of massage chair.



⚠ Caution

- ▶ Before switching on the chair, please make sure there is no damage on the power wire and other exposed wires.
- ▶ Make sure the power switch is off before the chair is connected to electricity.

▶ PRODUCT STORAGE AND MAINTENANCE

Maintenance

- ▶ Please twist the cotton cloth which has been dipped in neutral detergent before wiping the back cover, hand rest, legrest, air tube and some other plastic components, then use a dry cotton cloth to wipe them again.
- ▶ Use a piece of cloth that has been dipped with neutral detergent to wipe the back cushion and pillow, then use a piece of wet cloth to wipe them, and finally put them to a well-ventilated place for natural drying.

⚠ Caution

- ▶ Make sure to pull out the power supply plug firstly before maintenance. Do not use wet hands to pull out the plug to avoid electric shock. When clean the back cover, please be cautious of detergent entering into the power supply box!
- ▶ Do not iron the upholstery.

Storage method

- ▶ Wipe off dust and dirt from the product after use, if the product is not to be used for a long period of time, please cover the product with a dust cover (self provided).

⚠ Caution

- ▶ Do not store the product under direct sunlight or in places of high temperature. This may cause the color of the upholstery to fade.

Kind reminding

During daily use, please check whether the following symptoms exist:

- ▶ Scorched smell exists.
- ▶ When touch the wire, the power is on, but sometimes off.
- ▶ The power supply cord is hot.
- ▶ Other abnormal symptom

⚠ Caution

- ▶ Please stop using the massage chair to avoid breakdowns and accidents occurring if any above symptom exists.
- ▶ Turn off the power supply switch and pull out the power supply plug, and then contact the local distributors or headquarters for repair and maintenance.
- ▶ Except all the normal operation and maintenance mentioned above, any other repair and maintenance can only be operated by our authorized dealer or service agent.

▶ TROUBLE SHOOTING

No.	Problem	Possible Cause	Solution
1	The sound “Xu Xu”, “Ta Ta” is heard.	It is a normal sound made by the working motor or the sound is produced when the massage ball is rubbed against the cloth cover.	It is normal and no need for treatment.
2	The machine can not be started up.	The power supply plug is detached.	Insert the power supply plug into the socket again.
		The power supply switch is not turned on.	Turn on the switch
		The fuse of massage chair blew out.	Replace a new one with the same mode
3	The airbag installed at seat cushion or legrest can not work.	To check whether there is air tube blockage.	To clear the air tube

If abnormal phenomenon still remains after above measures have been taken to the massage chair, please contact local distributor for repair and maintenance.

Note: Do not dismantle the product by yourself, and our company shall shoulder no responsibility to the damage of the product or the injury of people caused by improper use! Thanks your cooperation.

▶ TECHNICAL SPECIFICATIONS

Name: Leisure Massage Chair

Model: RT5820

Rated voltage: 100-120V~

Rated frequency: 60/Hz

Rated power: 100W

Safety design: Class I